

Delivery of Your Storage Unit

The Mobile Storage Group® makes every effort to deliver your storage unit to you when, where and how you need it. The most important factor in satisfying our customers is having the right information. Some issues to think about when ordering your storage unit include:

- Where do you want the unit located on your property?
- Is there enough room to deliver and place the unit?
- Which direction do the doors need to face?

Once we work with you to determine exactly what you need, we turn to our skilled team of drivers, who strive to accommodate all of our customers' requests.

The following information answers many of the common questions customers have about the delivery of our storage equipment. If you have additional questions, feel free to contact us!

Delivery of Storage Containers and Portable Offices

At The Mobile Storage Group® yard, your storage unit is loaded onto a flatbed trailer, with the doors of the container positioned according to your preference. At the delivery site, the driver tilts the flatbed trailer so that the back end of the container catches on the ground; the driver then drives out from under it.



The combined length of the tractor and the flatbed trailer and is about 60 feet. The driver will need roughly 80 feet of room to deliver a 20-foot unit and 100 feet for a 40-foot unit. (Twenty-foot containers can be delivered using a smaller vehicle, requiring as little as 50 feet for delivery.) Please consider the space required when placing your order.

We prefer that you have a designated contact person present the first time we deliver a unit to you. However, if this is not possible, talk to your sales representative about other options.

Delivery of Storage or Road Trailers

If you need your storage or road trailer delivered to your site, the unit is hooked up to a tractor and driven to your property and placed according to your specifications. We prefer that you have a designated contact person present the first time we deliver a unit to you.

What We Need to Know Before Delivery

Your Mobile Storage Group sales representative will ask you which direction you want the cargo doors to face when delivered. To save you additional costs in relocating a unit, this information is important so that your storage container or portable office is loaded correctly onto the delivery trailer.

Your representative will also ask you about where the unit is to be placed on your property, if the area is paved or not, if there are overhead wires or shrubbery, and any other special conditions that would affect delivery

Delivery Time

We strive to deliver your storage unit in the fastest possible timeframe for your convenience. Delivery time does depend on a variety of factors, including availability of storage units and delivery vehicles, the distance from our yard to the delivery location, the number of units you need and the kind of modifications you may require. Your Mobile Storage Group representative will be able to provide a timeline for delivery when you place your order.

Delivery and Pick Up Costs

The cost to deliver your storage unit depends on the distance from our yard to the delivery site. Charges also apply to pick up a rented storage container that you no longer need. Fuel surcharges may apply as well. Your sales representative will give you an exact figure for both delivery and pick up when you place your order. Charges for delivery and pick up (if applicable) will appear on your first invoice.

Arranging Pick Up of a Rented Storage Unit

When you no longer need your storage unit or portable office, simply call your Mobile Storage Group branch office. (You can also request pick up online at <https://www.mobilestorage.com/pickup.htm>.) Our customer service representative will stop rental charges on the unit and arrange for pick up of the unit from your property. Pick up time will vary depending on driver availability; however, your rental charges will end the day you request pick up.